

## Aruba PEC, the first company in Italy to obtain a certificate of conformity for qualified electronic registered delivery services based on REM standards

*This statement of conformity is a guarantee of interoperability at national and international level in line with the fundamental principles of the eIDAS Regulation*

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London, 13 June 2024 - [Aruba S.p.A.](#), the main Italian provider of cloud services and the leader in Italy for data centre services, cloud, hosting, trust services, e-mail, PEC (certified emails), has announced that the company **Aruba PEC**, which is part of the group, is the first Italian Certified Email Provider to be issued a certificate of conformity by an accredited CAB (Conformity Assessment Body) for the provision of qualified electronic registered delivery services based on REM standards that ensure interoperability at national and international level.

eIDAS Regulation no. 910/2014 introduced the definition of a **qualified registered delivery service**, whilst Italian Legislative Decree no. 135 of 14 December 2018 established the requirement to identify the technical regulations for aligning the national Certified Email Service (PEC) with qualified registered delivery services as set out in the eIDAS Regulation.

The technical regulations state that current certified email services must be brought into line with ETSI (European Telecommunications Standards Institute) standards in order to preserve **the Certified Email success story, which is a one of a kind in Europe**, and at the same time promote **interoperability** between the services offered in the European Union and, subsequently, the expansion of the service beyond national borders. Thanks to this significant development, it will therefore be possible to certify not only the identity of the holder of a certified mailbox in Italy, but of any natural/legal person living in the European Union, and preserve the integrity of the sending/receiving data and the date and time of the exchanged messages. In Italy, a Italian Prime Ministerial Decree is also expected to establish the time frames and methods for aligning Certified Email Service (PEC) with the new eIDAS-compliant qualified registered delivery services.

Therefore, Aruba PEC, which is the leading trust service provider in Italy and the leading e-Delivery operator in Europe, is the first Certified Email Provider to receive a certificate of conformity, which can only be issued by a CAB that has been accredited by accreditation bodies recognised by Member States, and is an essential prerequisite for submitting a trust service qualification request to the supervisory body – which in Italy is the AgID [Agency for Digital Italy].

For almost 20 years, Certified Email has been a fundamental tool for companies and professionals alike, and has given email communications the same legal effect as a registered letter with acknowledgment of receipt. According to [official AgID data](#), at the end of 2023 there were almost 16 million active certified email accounts in Italy, and around 2.5 billion emails were exchanged during that year.

*"We are proud to have taken the next step towards European certified email", says **Marco Mangiulli, CIO and Head of Software Development at Aruba**. - "Being the first Certified Email Provider to receive a certificate of conformity once again reinforces our role as the leading e-Delivery service operator in Europe. Having already made a positive contribution to the development of standards and technical regulations at national and European level, we have now added another element that certifies that our services comply with the provisions of the eIDAS Regulation for qualified registered delivery. We are also proud to have a certified service that complies with ETSI standards, and in particular REM Baseline, which guarantees interoperability on a national and international level. Unlike other qualified services, following these standards is a guarantee of interoperability in full accordance with the principles that inspired the eIDAS Regulation and its subsequent revision".*

## **Aruba S.p.A.**

Aruba S.p.A., founded in 1994, is the main Italian provider of cloud services and the leader in Italy for data centre services, cloud, hosting, trust services, e-mail, PEC (certified emails), domain registration and digital signature. The company, with wholly Italian capital, caters for private individuals, professionals, businesses and Public Administration.

Aruba manages a vast infrastructure that includes 2.7 million registered domains, 9.8 million e-mail accounts, 9 million PEC accounts and 130,000 managed servers, offering services to a total of 16 million users. Aruba PEC and Actalis are Aruba's two Certification Authorities, both accredited with AgID (Agency for Digital Italy), and provide qualified services in the field of IT security, including digital signatures. In March 2021, Aruba expanded its offer by entering the telecommunications market with ultra-broadband connectivity services throughout the country. These services are based on Open Fiber's fully fibre-optic network (FTTH - Fiber To The Home).

In 30 years of activity, Aruba has developed extensive experience in the design and management of high-tech data centres, owned and distributed throughout Italy. The largest one is located in Ponte San Pietro, in the province of Bergamo (near Milan), and is characterised by "green by design" infrastructures and facilities that comply with the highest security standards in the industry (Rating 4 ANSI/TIA-942 and ISO 22237), as well as designed to achieve high levels of efficiency and energy savings. It also produces clean energy through photovoltaic systems and hydroelectric power plants. Aruba is also committed to implementing energy-efficient solutions in its data centres, demonstrating its commitment to sustainability. The infrastructure network also extends across Europe, with a proprietary data centre in the Czech Republic and partner facilities located in France, Germany, Poland and the UK. This international presence allows Aruba to offer integrated services and solutions at a European level.

Aruba is actively involved in the community, supporting social projects and cultural initiatives. The company promotes digital inclusion, technology training and support for innovation through programmes and partnerships with entities, institutions and third sector organisations. Furthermore, Aruba has established strategic partnerships with important technological and institutional companies that allow it to offer integrated and high-quality solutions to customers, guaranteeing complete and reliable services in the field of digital technology. With a strong presence on the Italian market and a growing relevance at international level, Aruba stands out for its leadership in the sector of cloud services, data centres and connectivity solutions.

Aruba is committed to technological innovation, sustainability and the development of cutting-edge solutions. The company continues to invest in research and development in order to offer its customers advanced services and products and to meet the increasingly complex and diverse needs of customers, adapting to the constantly evolving digital market.

For further information on the Aruba Group, please visit the website <https://www.aruba.it/>

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